



Policy and Procedure

Subject: INSIDE VISITATION POLICY FOR ASSISTED LIVING DURING PANDEMIC

Policy Section: LSS Kensington Place

Approved by: _____
President and CEO

Effective/Revision Dates: Oct 13, 2020

POLICY

The health and welfare of our employees, residents and family members are of the utmost importance to the Agency. We want to maintain a safe workplace/residence and encourage or adopt practices for protecting the health of our employees, residents, and family members. We also want to ensure the continuity of our business operations in the event of a severe infectious disease pandemic.

POLICY GUIDELINES

The policies and practices described below are intended to achieve these objectives. As always, our guidelines will be in adherence with applicable federal, state and local laws and Centers for Disease Control recommendations. These policies have been drafted using guidelines and suggestions from Ohio Assisted Living Association

General Rules

- Each resident can receive one visit per week.
- Each resident visit must be limited to two visitors.
- Each visit will be no longer than 30 minutes.
- Each visit will be scheduled every 45 minutes
- All visits will take place weekdays from 11a.m. to 7 p.m. and weekends
- All visits will take place in designated area that may be supervised.
- Visitors must be 12 years or older.

Visitation Process

- Visits can be scheduled by calling the reception desk or by sending a message to the All Staff message box on Caremerge.
- Visitors are expected to communicate with their family to coordinate the visit.
- Visitors must arrive on time.
- If visitors arrive more than 5 minutes before their scheduled visit time, they must wait in their car until their scheduled time.
- All visitors must check in at the reception desk before the visit begins.
- All visitors will be screened for temperatures and symptoms before visits begin.
- All visitors must use hand sanitizer before and after each visit.
- Visits will take place in the conference room off the main lobby area with supervision.

- All visitors must maintain social distancing (6 feet) from residents and stay in marked visiting area.
- All visitors must wear a face covering which is defined as a surgical or procedural mask supplied by the community.
- All visitors must wear masks during the entire visit.
- Visitors arriving late will not be granted extra time.
- For safety, exchanging of items/gifts will not be allowed during visits. Deliveries should be dropped off at the front door to be sanitized before giving to the resident.
- For safety, food/drinks/tobacco will not be allowed during visits.
- Visitation stations will be sanitized in between each visit.
- Visitors are encouraged to be tested for COVID on their own prior to coming to the community (within 2-3 days) with proof of negative test results and date of test.
- Each family member and resident will be provided with education about the risks of the spread of COVID-19.

Memory Care Visitation Process

- The same protocols above will occur.
- The resident will be assisted by a Resident Aide to the visitation area from Grace House.
- The resident may be supervised by the resident RA for the visit.

Exceptions

- All visits are subject to cancellation if the facility has a suspected or positive case of COVID-19
- The facility reserves the right to suspend visits if the rules are not followed by the visitor
- Guidelines are subject to change as updates are received from the CDC, ODH and local health department.
- Compassionate care visitations will comply with the visitation requirements of the fifth Amended Director's Order dated Oct. 8, 2020