



Policy and Procedure

Subject: INSIDE VISITATION POLICY FOR ASSISTED LIVING DURING PANDEMIC

Policy Section: LSS Kensington Place

Approved by: _____
President and CEO

Effective/Revision Dates: Oct 13, 2020, March 22, 2021

POLICY

The health and welfare of our employees, residents and family members are of the utmost importance to the Agency. We want to maintain a safe workplace/residence and encourage or adopt practices for protecting the health of our employees, residents and family members. We also want to ensure the continuity of our business operations in the event of a severe infectious disease pandemic.

POLICY GUIDELINES

The policies and practices described below are intended to achieve these objectives. As always, our guidelines will be in adherence with applicable federal, state and local laws and Centers for Disease Control recommendations. These policies have been drafted using guidelines and suggestions from Ohio Assisted Living Association.

General Rules

- Each resident may receive an indoor apartment visit, an indoor visit in a designated area or an outside visit.
- Each resident visit must be limited to two visitors.
- Each visit will be a minimum 30 minutes and a maximum of three hours.
- Each visit will be scheduled in advance.
- All visits will take place any day between 10 am. to 8 p.m. All apartments must be vacated of visitors no later than 8 p.m.
- All visits will take place in a designated area or in a resident's apartment and may be supervised.
- Visitors must be 2 years of age or older and be able to wear a face covering.

Visitation Process

- Visits can be scheduled by calling the reception desk or by sending a message to the All Staff message box on Caremerge.
- Visitors are expected to communicate with their family to coordinate the visit.
- Visitors must arrive on time. Visits are to be no longer than 3 hours in length.
- All visitors must check in at the reception desk before the visit begins and sign out at the reception desk before leaving the facility.
- All visitors will be screened for temperatures and symptoms before visits begin.
- All visitors must use hand sanitizer before and after each visit.

- The designated area for non-apartment visits is the conference room off the main lobby area. These visits will be supervised.
- All visitors must maintain social distancing (6 feet) from residents and stay in marked visiting area or in the resident's apartment. However, if the resident is fully vaccinated, they may choose to have close contact with their visitor while wearing a well-fitting face mask and performing hand hygiene before and after.
- Visitors shall physically distance from other residents and staff in the facility.
- All visitors must wear a face covering that is defined as a surgical or procedural mask supplied by the community.
- All visitors must wear masks during the entire visit.
- Visitors arriving late will not be granted extra time.
- For safety, food/drinks/tobacco will not be allowed during visits to ensure face coverings are used at all times throughout the visit.
- Visitation stations will be sanitized in between each visit.
- Visitors are encouraged to be tested for COVID-19 on their own prior to coming to the community (within 2-3 days) and provide proof of negative test results and date of test.
- Each family member and resident will be provided with education about the risks of the spread of COVID-19.

Memory Care Visitation Process

- The same protocols above will occur.
- The resident will be assisted by a Resident Aide (RA) to the visitation area of Grace House. Visitors must remain in the designated area for the visit,
- The resident may be supervised by the resident RA for the visit.

Exceptions

- All visits are subject to cancellation if the facility has a suspected or positive case of COVID-19 and case status in the surrounding community.
- The facility will evaluate the visitation on the staffing levels, access to adequate testing for staff and residents and personal protective equipment supplies.
- The facility reserves the right to suspend visits if the rules are not followed by the visitor.
- Guidelines are subject to change as updates are received from the CDC, ODH and local health department.